

# Social Security Administration

# Important Information

**We are still available to  
help by phone.**

A local representative is available to take your call Monday  
thru Friday from 9:00 a.m. – 4:00 p.m. at:

**1-866-446-6198**

**(TTY) 1-800-325-0778**

We may be able to schedule an appointment if we  
cannot help you by phone.

Please do not come into one of our local offices.  
We cannot accept walk-in visitors at this time.

You may also visit **SSA.gov**.  
Many of our services can be completed online.

Visit **CDC.gov** for information about COVID-19.



Securing today  
and tomorrow

Dear Community Partner,

Social Security remains committed to providing uninterrupted benefits and vital services the public relies on, especially during the current coronavirus pandemic. As an important part of the community, I am asking for your help to share important information with your community members and partners in the local area. Despite challenges government and businesses face at this time, we want people to know we remain ready and able to help them by phone with most Social Security matters. Please let me know if you are able to display the attached poster(s) in your office, post them to your website and social media, and share them electronically with your community partners, congregations and constituents.

Local community members who live in ZIP Codes 07059, 07069, 07938, 07978, 07979, 08502, 08805, 08807, 08812, 08821, 08835, 08836, 08844, 08853, 08869, 08876, 08880, and 08890 may speak with a representative by calling the local Bridgewater Social Security office at 1-866-446-6198 or our National 800 Number at 1-800-772-1213 (1-800-325-0778 TTY). For people who live in other parts of the area, we provide local office phone numbers conveniently online with our [Social Security Office Locator](#).

Although our offices are not providing service for walk-in visitors, we may be able to schedule an appointment for limited, critical issues if we cannot help someone by phone and if they cannot get the information they need or conduct their business online.

Please encourage your community members to call or take advantage of our secure and convenient [online services](#) to:

- Apply for [Retirement](#), [Disability](#), and [Medicare](#) benefits,
- Check the status of an application or appeal,
- Request a replacement Social Security card (in most areas),
- Print a benefit verification letter, and
- Much more.

Most business with SSA can be done online but we know that many people still rely on phone or in-person help. That's why we want people to know they can still count on us by phone.

Lastly, we know that getting medical and other documentation can be difficult due to the pandemic. We continue to extend deadlines wherever possible.

Your voice matters and our community members will listen. **Please let me know if you are able to display or share the attached poster – in English, and Spanish, as well as Chinese, Korean, Polish, Portuguese, Russian, and Vietnamese – so that our diverse local community is aware, and share this email and the posters with other agencies in the local area.** I appreciate your help and thank you.

Sincerely,

Charles Ziss  
District Manager, Bridgewater